# WCIRWA NEWS



# Nov 2025

## From the Manager's Desk

West Central Iowa Rural Water Assn.

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As we wrap up another year, we want to share a few updates about what's happening at WCIRWA. Our new treatment plant at the Boyer site south of Lake View will be coming online soon — a project that began in 2021 and will greatly strengthen our water system. We also redrilled two wells at our Nishnabotna site south of Manning, increasing the amount of raw water we can bring into the treatment plant to better serve our members.

To keep up with rising costs for materials, energy, and infrastructure maintenance, WCIRWA's Board of Directors has approved a 3% annual rate increase for the next four years, beginning with the bill due for Feb 10, 2026. This modest adjustment helps ensure we can continue maintaining our system, meeting water quality standards, and planning responsibly for the future.

We appreciate your understanding and continued support as we invest in safe, reliable water for our communities. As always, please feel free to reach out to me if you have any questions.

Jason Meredith, Manager



## Sign up for Paperless Billing & ACH

All autopay withdrawals happen on the 5th day of each month. Call to give us your email info or to request an ACH authorization form at 888-844-2614. You may also email us with your request for paperless billing or ach at info@wcirwa.com.

#### Common Household Water Loss

Are you concerned about your water usage or feel as though you may have a leak? There are several ways for you to check for leaks on your personal lines.

- \* A slow toilet leak can be difficult to detect. Here's a simple test to try to check for a bad flapper, put a few drops of food coloring in the tank and do not flush. If the toilet has a leak, the water in the bowl will be colored within 15 minutes. Also, make sure your toilet tank fill level is adjusted property. If it is set too high it may overflow into the toilet bowl resulting in wasted water.
- \* A softener or a refrigerator ice cube/water maker could be recycling too much or have a slow leak or drip. Try to keep an eye on these to see how much and how often they are filling.
- \* Test valves going to outside plumbing to be sure they are secure.
- \* Check outside hydrants or other seldom used pipelines.

Feel free to contact our office for any questions after you have checked your personal piping.

**Our Community Connect** is the WCIRWA payment portal. This portal allows you to see your current statement as well as account statement history. You can also pay by by credit or debit card and e-check please check out the portal at:

https://wcirwa.ourcommunityconnect.com.

### **FALL THOUGHTS**

During fall harvest we encourage farmers to be observant to field conditions and report running water or cave-ins.

As the weather changes and becomes cooler it is time to prevent frozen pipes. Pipes most at risk for freezing include: exposed pipes in unheated area of homes, pipes located in exterior walls and any plumbing on the exterior of the home. Installing foam pipe insulation is usually enough for moderately cold climates and can be a fairly inexpensive alternative.

Covering rural water pits is an essential part of preparing for winter weather. This can prevent inconvenient freeze-ups and/or leaks. Proper ways to cover pits include: plastic tarps extending 2-3 feet around the lid, weighted down with hay bales or mulch bags to prevent the plastic from blowing away.

If you plan to be away for extended periods of time during the winter, you may want to consider having your water turned off at your meter pit to prevent a possible frozen water line or break in your house or other places on your farm. Please call us with your travel plans so we can help make your trip worry-free.

