CIRWA NEWS June 20



West Central Iowa Rural Water

PO Box 188

www.wcirwa.com

Dale Kerkhoff

Allan Sander

Dave Schwarte

Bill Christensen

Staff-

Mike Gore

Scott Greve



2024 CCR REPORT AVAILABLE

The 2024 Consumer Confidence Report is now available. It will not be mailed, however it can be viewed by going to:

https://wcirwa.com/ccr1

You can also find the CCR report on our web site: wcirwa.com (under the forms and reports) OR a paper copy can be requested by calling 712-655-2534 or email us at info@wcirwa.com

What is a Consumer Confidence Report?

What is a Consumer Confidence Report? The U.S. Environmental Protection Agency (EPA) requires community water systems, such as West Central Iowa Rural Water Association, to prepare and make available an annual drinking water quality report to our customers. These reports are called

"Consumer Confidence Reports" (CCR). We are pleased to report that our drinking water is safe and meets federal and state requirements. These reports show your water quality and what it means. Drinking water, including bottled drinking water, may be reasonably expected to contain at least small amounts of some contaminants. The presence of these contaminants does not necessarily indicate that water poses a health risk.

> Thank you for allowing us to continue providing your family with clean and quality drinking water.



Sign up for Paperless Billing & ACH

A CONTRACTOR OF THE PROPERTY O	
Water Account#:	Email:
Name:	
Service Address:	
Type of Account: Checking or Savings	s Name of Bank:
	Account #:
This authorization will remain in effect until canceled by either party. I agree to notify West Central Iowa Rural Water Association as soon as possible if my bank account information changes. I agree that if sufficient funds are not available in the above bank account to allow the bank to automatically process payment of the outstanding balance on my monthly water, I will pay West Central Iowa Rural Water Association, by cash or money order, the outstanding balance plus a returned check fee.	
Signature:	
All autopay withdrawals happen or	n the 5th of each month. You may also email

our office at info@wcirwa.com or call 888-844-2614 to sign up for Paperless Billing or ACH.

Important Reminder on cross connections

We would like to remind our members that no other present or future source of water should be connected to any water lines served by WCIRWA, such as well lines.

Any member with a cross-connection will be responsible for any usage, damages or health and safety of WCIRWA members.

Should you utilize your private well, you MUST have a physical break between the water sources.

Our Community Connect is the WCIRWA payment portal. This portal allows you to see your current statement as well as account statement history. You can also pay by by credit or debit card and e-check please check out the portal at:

https://wcirwa.ourcommunityconnect.com.

Common Household Water Loss

Are you concerned about your water usage or feel as though you may have a leak? There are several ways for you to check for leaks on your personal lines.

- * A slow toilet leak can be difficult to detect. Here's a simple test to try to check for a bad flapper, put a few drops of food coloring in the tank and do not flush. If the toilet has a leak, the water in the bowl will be colored within 15 minutes. Also, make sure your toilet tank fill level is adjusted property. If it is set too high it may overflow into the toilet bowl resulting in wasted water.
- * A softener or a refrigerator ice cube/water maker could be recycling too much or have a slow leak or drip. Try to keep an eye on these to see how much and how often they are filling.
- * Test valves going to outside plumbing to be sure they are secure.
- * Check outside hydrants or other seldom used pipelines.

Feel free to contact our office for any questions after you have checked your personal piping.

Meter pits will be checked this summer. Please remember to clear the pit of any debris, flowerpots and decorative items.

Annual Membership Meeting Held March 20

The 2025 Annual Meeting of the Membership was held on Thursday, March 20 @ 6PM at the Aspinwall Community Building. Board President Steve Willenborg greeted the members and special guests. The financial report was given by Ben Winters of FORGE Financial & Management Consulting. Manager Jason Meredith reported that we sold almost 700 million gallons of water in 2024. As of March 2025 our rural water system is on a water watch. Meredith also spoke about the progress of the new Boyer Plant near Lake View. An election for three board members was held with the names of Dale Kerkhoff, David Schwarte and David Weller elected as directors to serve for a term of three years.

